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LEADING **TELERADIOLOGY**





## A Blueprint for Innovation

Built specifically for teleradiology, StatRad provides customized solutions to help radiology groups lower costs and deliver better care. As a dedicated partner, we're committed to forging strong relationships to deliver sustainable results. Established in 1996, we partnered with local radiology groups to provide coverage after normal business hours. In 2005, we introduced an innovative teleradiology platform to accelerate transmissions, streamline workflows, increase productivity and improve communication among physicians. Today, we're maintaining our pioneering spirit by introducing new innovations to the market on a regular basis and providing the technology, expertise and service to help your practice deliver excellent care.

## A Culture of Innovation

Since 2005, we've been using our own custom technology platform built specifically for teleradiology. To this day we continue to be driven by technology as we build new functionality and automated processes for every client. Our team is constantly looking for ways to improve our teleradiology platform and create custom solutions—not inconvenient workarounds—for our clients.



# LEADING TECHNOLOGY

*I think StatRad's technology platform is the key to their success. We can view a dashboard that looks sort of like an airport arrival and departure screen. It shows us exactly what is happening with all of our reports at all times. It tracks critical reads, and all the data is readily available to us. The reports are very easy to create and pull out of the system. The StatRad technology makes QA very easy to handle. Our QA issues are addressed right away.*

- Collected about StatRad telradiology services in November 2012 © KLAS Enterprises, LLC. All Rights Reserved. [www.KLASresearch.com](http://www.KLASresearch.com)



# LEADING SPEED

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*StatRad is unbelievably fast with critical reads. They are very patient focused, which is unusual for a teleradiology company. Our ED physicians have been pleased with StatRad ever since we switched to them because our critical-read times have been almost cut in half.*

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## Top Tier Talent

At StatRad, all radiologists are U.S. trained, U.S. located and U.S. board certified. With top tier radiologists, we interpret virtually all digital modalities and maintain subspecialty expertise in neuroradiology, body imaging, musculoskeletal imaging and MRI. We've developed a rigorous hiring process and require every candidate to take an interpretive test. We select only the best radiologists who will become long-term members of our team, which makes it easy for you and your staff to get to know and trust our medical professionals.

## A Strong Partnership

As your trusted source for teleradiology, we take pride in forging long-term partnerships to facilitate excellent care. By working with StatRad, you get more than reliable and expedient service—you get a partner on whom you can depend 24/7/365. Privately owned by radiologists, we're dedicated to maintaining the integrity of the profession. We'll never sidestep your practice to compete for a contract—ever. With StatRad in your corner, you get the added assurance that everything we do is in the best interest of your practice and the patients you serve.



### **In our Declaration of Commitment**

we give our word that we won't compete with our customers  
and we back that up

**with a *non-compete clause***

in every single contract.

## Tailored for Your Practice

We realize that every client is different. That's why we're providing a platform that makes it easy to create automated processes and streamlined workflows. With in-house developers, we're able to add new features, create custom reports, build new workflows and tailor report templates—all without additional cost.



## A Higher Standard

As radiologists, we're committed to providing the highest level of quality to facilitate positive outcomes—and we're doing it with pinpoint accuracy. How accurate? Our discrepancy rate is 0.09%. With a focus on results, we're letting everyone know that making a difference starts with our commitment to quality.

## Extensive Quality Assurance Program

Our QA program provides multiple layers of safeguards to ensure quality control is embedded in every aspect of our operations. With third party reviewers, spot-checking, and administrative oversight, our QA program is thorough and reliable. To demonstrate our dedication to quality, we provide clear, concise statistical reports, as well as response emails, that allow clients and hospital administrators an efficient way to monitor our service. We pride ourselves on the continuous improvement of our QA program and maintaining our commitment to patient care.

## Ongoing Quality Improvements

With leading quality assurance processes and high-tech tools, StatRad's system is built around quality, accuracy and efficiency. Regardless of our current status as the industry leader, we're always looking for ways to improve our services and technology. At StatRad, it's all about raising the bar higher to deliver error-free interpretations that help you deliver better care.

## Accredited by the Joint Commission

StatRad is fully accredited by the Joint Commission and adheres to all policies and standards required for maintaining exceptional quality.

## FDA Certification

StatRad, an FDA registered medical device manufacturer, is one of only a few teleradiology providers with a PACS that has 510k clearance.

## ISO Certification

As an ISO 13485:2003 certified organization, StatRad adheres to strict requirements for its quality management system.

# LEADING SERVICE

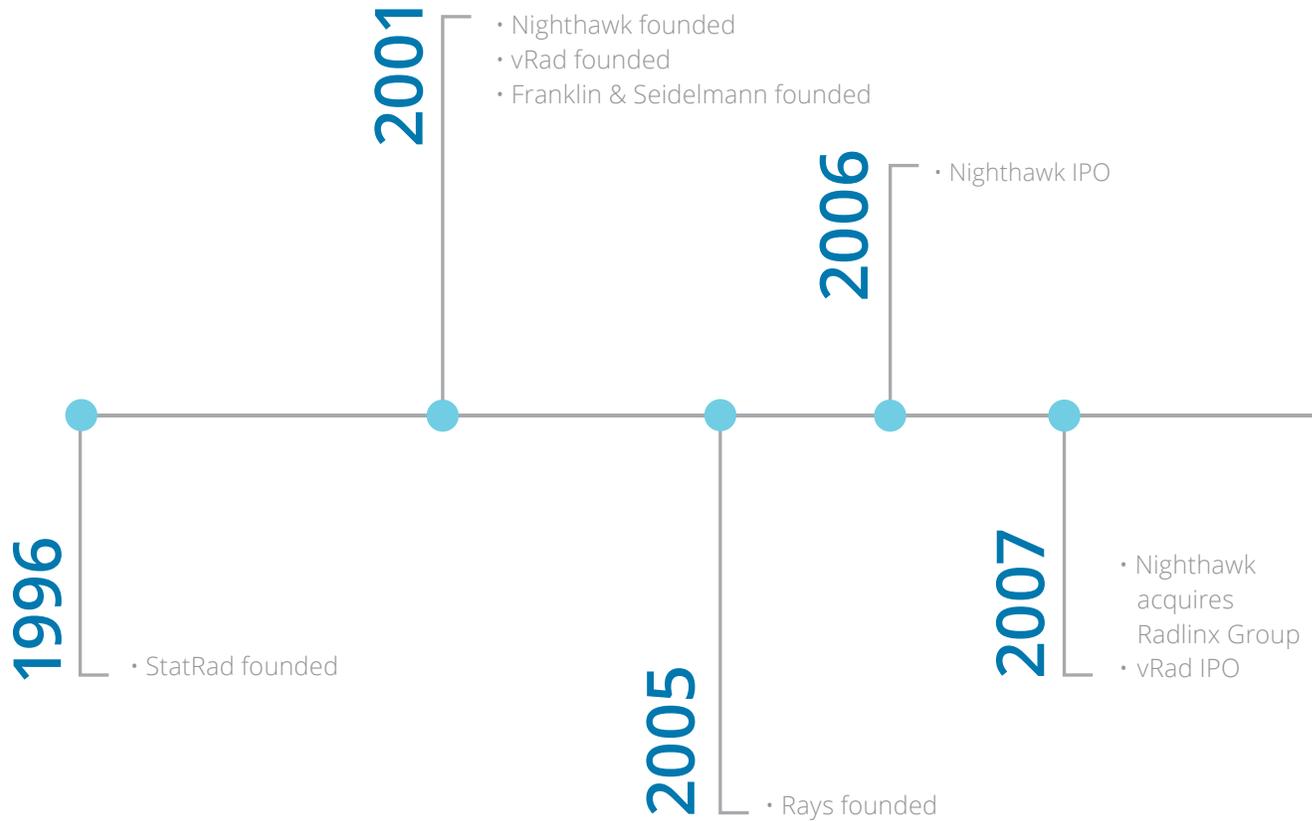


*We left another firm to begin using StatRad. StatRad was more affordable, easier to work with, and just had better service. we felt that StatRad was going to take better care of us, and they have.*

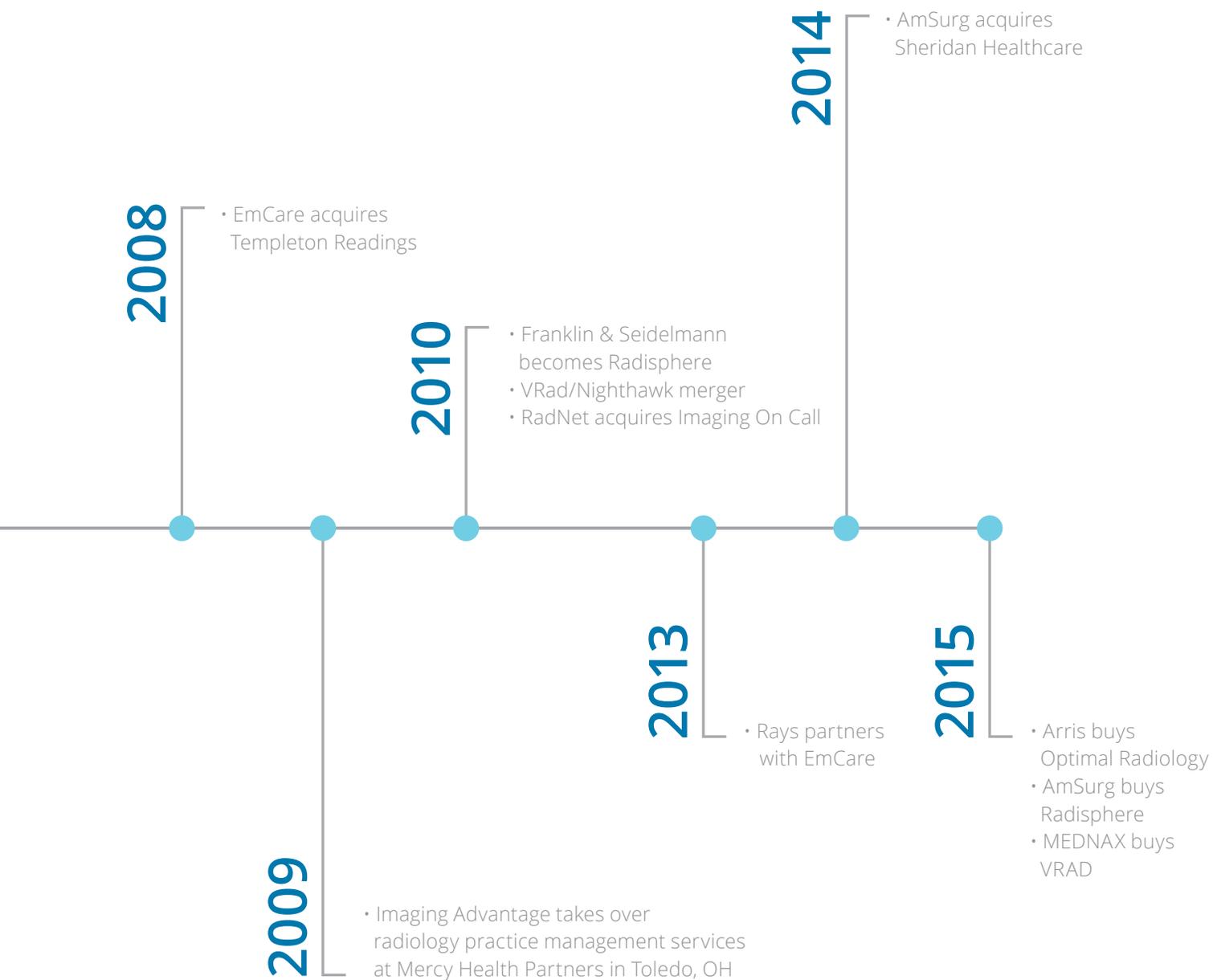
- *Teleradiology Services 2011: Times are Changing*  
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# The History of Teleradiology



StatRad was founded in 1996 to support radiology groups and that's exactly what we do today. StatRad does not engage in predatory practices—ever. Our team is committed to upholding the highest ethical standards in the industry and forging long-lasting relationships with radiology groups. StatRad is owned by radiologists as well, and we have no plans to change that.



StatRad is a reliable teleradiology partner you can trust.

Some things change,  
*physician ownership should not.*



## The Next Level in Service

As your partner, it's all about merging our technological advantages with our commitment to exceptional service to deliver real results. With unmatched service and a dedicated staff 24/7/365, getting access to the resources and people you need is simple.

## Physician-to-Physician Communication

With immediate access to our radiologists, you're able to get the answers you need to deliver care more efficiently. You can connect to a physician through our state-of-the-art VoIP system by simply clicking a button or dialing a number. It's that easy. You'll be able to call to communicate with our radiologists from anywhere—24/7/365.

## 24/7/365 Technical Support

With around-the-clock support, you get access to technical professionals ready to act on your behalf immediately. By constantly monitoring your systems, we're always prepared to address any concerns that might emerge at any time—day or night.



## LEADING QUALITY

*All radiologist candidates are required to take an interpretive test, which allows us to assess their knowledge, reporting style and ability to work in a fast-paced environment—so we know if a radiologist fits the StatRad culture long before they start working with our clients.*



# LEADING PARTNERSHIP

“*We get really good feedback from all who work with Statrad. They feel like partners with our group rather than a separate group. They are good for us, and we trust their work as well as their services.*”

- *Teleradiology Services 2011: Times are Changing*  
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## A Fast Alternative

The commitment to delivering excellent patient care forms the cornerstone of our service. With sophisticated software and streamlined workflows, we're making it as easy as possible to get expert interpretations quickly. Because we treat every exam as a STAT exam, we maintain an average turnaround time of just 19 minutes. So there's no reason to settle for the status quo when there's a faster alternative.



*StatRad's average turnaround time for stroke studies is just under **11** minutes.*



## 21st Century Technology

To provide long-term value to our partners, we leverage best-in-class technologies to create the most customizable teleradiology platform. StatPacs, our DICOM compliant, HL7-ready system, allows us to create tailored solutions to help you streamline processes, lower costs and improve patient care.

## Complete Transparency

StatRad's online client portal puts the information you need at your fingertips. With a click of a mouse, you get immediate access to all data stored in our system, including turnaround times, study counts and discrepancy rates. This elevated level of transparency allows you to monitor us closely, ensuring you get the level of quality you and your patients deserve.

## Data Redundancy

All data is backed-up in a fully redundant system to ensure continuous operations during an unexpected outage or a natural disaster. With an extensive network and high-tech infrastructure, we maintain an industry-leading uptime of 99.99%

## HIPAA Compliance

StatRad built a comprehensive infrastructure to protect patient information and adhere to all HIPAA guidelines. In fact, our encryption protocols and system infrastructure exceed HIPAA standards, ensuring that your patient's data is always safe, secure, and protected.

# LEADING INNOVATION

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*Our previous teleradiology provider couldn't hold a candle to StatRad—who has provided us with capabilities we never thought possible.*

- Patrick Browning, MD, Sutter Medical Group



*With a proactive implementation process that's built around your needs, we make sure to create a foundation for building a long-term partnership that yields sustainable results.*

## LEADING **IMPLEMENTATION**

### A Seamless Transition

Switching to StatRad is easy. By tailoring our training specifically for your practice, we make sure the transition is absolutely seamless. With no setup fees or downtime, your transition to StatRad will be as smooth as possible. Plus, our implementation process ensures:

- A single point of contact
- Regular calls and weekly update emails
- Customized training sessions
- Ongoing support and recommendations
- Elimination of all unnecessary paperwork

As a Credentials Verification Organization (CVO) certified by the Joint Commission, we help you save time and money by accelerating the credentialing process and eliminating unnecessary paperwork. Whether you're looking to grant medical staff membership or clinical privileges, we're able to provide you with primary source verifications, licensures, and CMEs—all of which makes the credentialing process easier than ever.

# Leading Teleradiology since 1996.

Built from the ground up by physicians for physicians, StatRad has been passionately dedicated to providing the very best in patient care while constantly improving our service to our partners through the latest advances in technology.



**Innovation**  
Quality **Service** Partnership  
**Technology** **Speed**  
Implementation